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| Discrimination | 5(R) -6(L) | 5-5.1 |
| Discrimination - Definition | 6(L) | 5.1 |
| Discrimination - model policies | 6(R)-7(L-R) | 6 |
| Discrimination - Neutral rule or policy is discrimination | 6(L) | 5.1 |
| Discrimination - Section 6.3.1 and Commentaries | 6(L) | 5.1 |
| Discrimination and Harassment Counsel (DHC)-Law Society | 7(R) | 6 |
| Discussion of client matters in public - Rule 3.3-1 | 23(R) | 6.2 |
| Discussions within Office and Public - Rule 3.3-1 | 23(R) | 6.2 |
| Disengagement - relationship with client | 51(L-R) | 1.4 |
| Disengagement Letter - termination of relationship with client | 51(L-R) | 1.4 |
| Dishonest - conduct of lawyer, paralegal - duty to encourage client to report - r. 7.1-4 - 4.3 | 61(R) | 2.2 |
| Dishonest conduct - tribunal process - duties - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Dishonesty, fraud, etc. by client - lawyer’s duty - Rules 3.2-7-3.2-8 and Commentaries | 38(L-R) | 2.4 |
| Disposing of client files | 78(R)-79(L) | 3.3 |
| Disputes between Clients - Current Client Conflicts - Conflicts of Interest - Rules 3.4-1-3.4-3 and Commentaries | 26(R)-27(L) | 5.1 |
| Disqualification - law firm - transfer - Rule 3.4-20 | 31(L-R) | 10.1 |
| Divided loyalties - conflict of interest - Rules 1.1-1 and 3.4-1 | 25(L-R) | 1 |
| Division of fees - joint retainer - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| Division of fees - Rules 3.6-5-3.6-7 and Commentary  SEE: Fees - division of | 46(L-R)  46(L-R) | 3  3 |
| Division of fees - with non licensee - Rule 3.6-5-3.6-7 and 3.6-8 and commentary | 46(R) | 3.1-3.2 |
| Docket entry - time management - requirements | 80(R)-81(L) | 4.3 |
| Docketing system - elements of a good one - time management | 80(R)-81(L) | 4.3 |
| Docketing time - recording system | 80(R)-81(L) | 4.3 |
| Docketing time - time management | 80(R)-81(L) | 4.3 |
| Document management systems - technology - assist in practice management | 81(R) | 5.2 |
| Document registration agreement - undertakings - real estate transaction - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Documents - client file - return to client | 41(R)-42(R) | 3.3 |
| Documents - retained by lawyer after closing of file | 79(L-R) | 3.4 |
| Documents to be retained by lawyer - By-Law 9 | 79(L-R) | 3.4 |
| Doing Business with a client - Rules 3.4-28-3.4-36 | 31(R) | 11 |
| Doing business with client - Conflict of interest - Rules 3.4-28-3.4-36 | 31(R)-33(L) | 11-11.4 |
| Drugs or alcohol - tribunal processes - shall not - r. 5.1-2(p) | 69(R) | 3.6 |
| Duplicate cash receipt - sample | 108 (T) | Chart  Figure 6 |
| Duplicate cash receipts book (6 years) - record keeping requirements | 101(R)-102(L)  108 (T) | 6.4.2  Figure 6 |
| Duration - duty of confidentiality (perpetual) | 19(R)-20(L) | 2.2 |
| Duties to - unrepresented parties | 11(R)-12(L) | 2.6 |
| Duty - abstain from threatening criminal, quasi-criminal, regulatory proceedings - Rule 3.2-5 | 38(L) | 2.3 |
| Duty - abuse tribunal process - rr. 3.2-5, 3.2-5.1, 5.1-2(a) and (n)  SEE ALSO: Criminal proceeding - threatening | 68(R)  38(L) | 3.1  2.3 |
| Duty - Administration of justice   * Encourage respect for admin of justice * Seeking legislative/admin. change * Security of court facilities * Acting as mediator * Retired judges returning to practice | 66(L)  66(L)  66(L)  66(L-R)  66(R) | 5.1  5.2  5.3  5.4  5.5 |
| Duty - administrative change - seeking - rr. 5.6-1 - 5.6-2 | 66(L) | 5.2 |
| Duty - advancement of legal profession | 5(R) | 4 |
| Duty - advertising fees - r. 4.2-2 | 76(L) | 2.2 |
| Duty - advertising legal services - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - advertising nature of practice - r.4.3-1; By-Law 15 | 76(L) | 2.3 |
| Duty - advocacy - defence counsel - r. 5.1-1 | 68(L) | 2.1 |
| Duty - advocacy - lawyer as advocate | 67(R)-68(L) | 2 |
| Duty - advocacy - lawyer as defence counsel - r. 5.1-1 | 68(L) | 2.1 |
| Duty - advocacy - lawyer as prosecutor - r. 5.1-3 | 68(L) | 2.2 |
| Duty - advocacy - prosecutor - r. 5.1-3 | 68(L) | 2.2 |
| Duty - affiliated entities - delegation | 85(L) | 7.6 |
| Duty - agreement on guilty pleas - r. 5.1-7 - 5.1-8 | 73(L-R) | 8 |
| Duty - alcohol, drugs before tribunal process - r. 5.1-2(p) | 69(R) | 3.6 |
| Duty - alteration of physical evidence - shall not - tribunal - r. 5.1-2A | 69(R)-70(R) | 3.7 |
| Duty - appearances in public - r. 7.5 | 65(L-R) | 4.3 |
| Duty - articling students - supervision - r. 6.2-2 | 83(R) | 7 |
| Duty - at first contact with client | 9(L-R) | 1.1 |
| Duty - avoid conflicts of interest - Rules 1.1-1 and 3.4-1  SEE: conflict of interest | 25(L-R) | 1 |
| Duty - change - seeking legislative or administrative - rr. 5.6-1 - 5.6-2 | 66(L) | 5.2 |
| Duty - check for conflict of interest - rr. 3.4-1 - 3.4-3  SEE ALSO: Conflict of interest - technology - checking system | 76(R)-77(R)  35(L-R) | 3.1  13 |
| Duty - civility in communications - rr. 7.2-4 - 7.2-5 | 63(L) | 3.2 |
| Duty - client - client files | 41(R)-42(R) | 3.3 |
| Duty - client - client money | 41(R) | 3.2 |
| Duty - client - client property and money and files - Section 3.5 and Commentaries and By-Law 9 | 40(R)-42(R) | 3-3.3 |
| Duty - client - client with diminished capacity - Rule 3.2-9 and commentary | 38(R) | 2.5 |
| Duty - client - client’s dishonesty, fraud, crime, illegal conduct - Rules 3.2-7-3.2-8 and Commentaries | 38(L-R) | 2.4 |
| Duty - client - confidentiality  SEE: Confidentiality | 19(L)-20(L) | 2-2.3 |
| Duty - client - confidentiality  SEE: Confidentiality | 19(L)-20(L) | 2-2.3 |
| Duty - client - conveyance of property - Rules 3.2-9.4-3.2-9.7 and Commentaries | 39(R) | 2.8 |
| Duty - client - encouraging settlement or ADR - Rule 3.2-4 | 38(L) | 2.2 |
| Duty - client - errors and omissions - Section 7.8 | 40(L); | 2.10 |
| Duty - client - fair & reasonable compensation - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1  SEE: Fees | 44(L-R) | 2.1 |
| Duty - client - fees  SEE: Fees | 44(L)-47(R) | 2.1-4 |
| Duty - client - fiduciary duty | 37(L-R) | 1 |
| Duty - client - financial responsibilities - r. 7.1-2  SEE ALSO: Duty - financial obligations | 82(R)-83(L)  64(R) | 6.1  3.5 |
| Duty - client - honesty and candour - Rule 3.2-2 and Commentary | 37(R) | 2.1 |
| Duty - client - language rights (French) - Commentary and Rules 3.2-2A-3.2-2B | 40(L) | 2.11 |
| Duty - client - legal/medical reports Rules 3.2-9.1 - 3.2-9.3 and commentary | 39(L) | 2.7 |
| Duty - client - list of | 37(L) | Intro |
| Duty - client - loyalty | 37(L-R) | 1 |
| Duty - client - medical/legal reports Rules 3.2-9.1 - 3.2-9.3 and commentary | 39(L) | 2.7 |
| Duty - client - minor client - Rule 3.2-9 and commentary | 38(R) | 2.5 |
| Duty - client - mortgage - Rules 3.2-9.8-3.2-9.9 | 39(R) | 2.9 |
| Duty - Client - Privilege | 19(L) | 1 |
| Duty - client - retain third party on behalf of - r. 7.1-2 | 82(R)-83(L) | 6.1 |
| Duty - client - returning documents to client | 41(R)-42(R) | 3.3 |
| Duty - client - threatening criminal, quasi-criminal, regulatory proceedings - Rule 3.2-5 | 38(L) | 2.3 |
| Duty - client - title insurance - Rules 3.2-9.4-3.2-9.7 and Commentaries | 39(R) | 2.8 |
| Duty - client - when advising clients | 37(R) | 2 |
| Duty - client file | 41(R)-42(R) | 3.3 |
| Duty - client file - closing | 78(R)-79(L) | 3.3 |
| Duty - client file - destroying closed file | 78(R)-79(L) | 3.3 |
| Duty - client file - documents to be retained after closing | 79(L-R) | 3.4 |
| Duty - client file - maintaining | 77(R)-78(R) | 3.2 |
| Duty - client file - naming | 77(R)-78(R) | 3.2 |
| Duty - client file - opening | 77(R)-78(R) | 3.2 |
| Duty - client file - organization | 77(R)-78(R) | 3.2 |
| Duty - client file - retaining closed file | 78(R)-79(L) | 3.3 |
| Duty - client file - storage | 77(R)-78(R) | 3.2 |
| Duty - client money | 41(R) | 3.2 |
| Duty - client property, money, & files - Section 3.5 and Commentaries and By-Law 9 | 40(R)-42(R) | 3 - 3.3 |
| Duty - Client Service and Communication | 16(L-R) | 1.4 |
| Duty - client under duress/undue influence/pressure | 38(R)-39(L) | 2.6 |
| Duty - client under duress/undue influence/pressure - client’s wishes/instructions | 38(R)-39(L) | 2.6 |
| Duty - client under duress/undue influence/pressure - client’s wishes - voluntariness | 38(R)-39(L) | 2.6 |
| Duty - client with diminished capacity - Rule 3.2-9 and commentary | 38(R) | 2.5 |
| Duty - client’s dishonesty, fraud, crime, illegal conduct - Rules 3.2-7-3.2-8 and Commentaries | 38(L-R) | 2.4 |
| Duty - closing client file | 78(R)-79(L) | 3.3 |
| Duty - communication - courtesy, civility - rr. 7.2-4 - 7.2-5 | 63(L) | 3.2 |
| Duty - communication - represented person as witness - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Duty - communication - second opinion - rr. 7.2-6 - 7.2-8.2 | 63(L)-64(L) | 3.3 |
| Duty - communication - sympathetic and unsympathetic witnesses | 71(R)-72(L) | 4.3.2 |
| Duty - communication - with jurors - rr. 5.5-1, 5.5-4 | 72(L-R) | 5.1 |
| Duty - communication - with media - r. 7.5 | 65(L-R) | 4.3 |
| Duty - communication - with represented person / organization - rr. 7.2-6 - 7.2-8.2 | 63(L)-64(L) | 3.3 |
| Duty - communication - with witness giving evidence (r. 5.4-2) | 70(R)-72(L) | 4-4.3.3 |
| Duty - communication with witnesses - practical considerations - rule 7.2-6 | 72(L) | 4.3.3 |
| Duty - competence - judgment | 16(L) | 1.3 |
| Duty - Competence - knowledge - client’s matter | 15(R) | 1.1 |
| Duty - Competence - knowledge - Legal Principles | 15(R) | 1.1 |
| Duty - Competence - knowledge - Substantive Law | 15(R) | 1.1 |
| Duty - competence - practice management | 16(R) | 1.5 |
| Duty - Competence - Professional development | 17(L) | 1.6 |
| Duty - competence - quality of service | 17(L-R) | 2 |
| Duty - competence -skills | 15(R) -16(L) | 1.2 |
| Duty - concealment of physical evidence - shall not - tribunal - r. 5.1-2A | 69(R)-70(R) | 3.7 |
| Duty - confidentiality  SEE: Confidentiality | 19(L)-20(L) | 1-2.3 |
| Duty - confidentiality - prospective client | 9(R) | 1.1 |
| Duty - conflict checking - screen for conflict of interest - rr. 3.4-1 - 3.4-3  SEE ALSO: Conflict of interest - technology - checking system | 76(R)-77(R)  35(L-R) | 3.1  13 |
| Duty - conflict of interest - Rules 1.1-1 and 3.4-1  SEE: conflict of interest | 25(L-R) | 1 |
| Duty - conveyance of property - Rules 3.2-9.4-3.2-9.7 and Commentaries | 39(R) | 2.8 |
| Duty - court facilities - security - duty of confidentiality - r. 5.6-3  SEE ALSO: Security - court room facilities - disclosure of confidential info | 66(L)  22(R) | 5.3  5.2 |
| Duty - courtesy and good faith - duty to lawyers and others - rr. 7.2-1 - 7.2-3 | 62(R)- 63(L) | 3.1 |
| Duty - courtesy in communications - rr. 7.2-4 - 7.2-5 | 63(L) | 3.2 |
| Duty - criminal charges, convictions - report - r. 7.1-4.4; By-Law 8, s.2 | 61(R)-62(L) | 2.3 |
| Duty - criminal conduct before tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - criminal proceeding - plea bargain - r. 5.1-7 - 5.1-8 | 73(L-R) | 8 |
| Duty - defence counsel - r. 5.1-1 | 68(L) | 2.1 |
| Duty - delegation - affiliated entities | 85(L) | 7.6 |
| Duty - delegation - non-lawyers and support staff | 84(L-R) | 7.3 |
| Duty - destroying closed client file | 78(R)-79(L) | 3.3 |
| Duty - destruction of physical evidence - shall not - tribunal - r. 5.1-2A | 69(R)-70(R) | 3.7 |
| Duty - diminished capacity client - Rule 3.2-9 and commentary | 38(R) | 2.5 |
| Duty - disclose confidential information - (where required by law) (r. 3.3-1.1) | 20(R)-21(L) | 4.1 |
| Duty - disclose error or omission to professional liability insurer - Section 7.8 | 40(L) | 2.10 |
| Duty - disclose juror improper conduct - r. 5.5-2 - 5.5-3 | 72(R) | 5.2 |
| Duty - disclose jurors interest or connection with case or party - r. 5.5-2 - 5.5-3 | 72(R) | 5.2 |
| Duty - disclosure - examinations for discovery - r. 5.1-3.1 | 73(L) | 7 |
| Duty - discovery - lawyer’s obligations - r. 5.1-3.1 | 73(L) | 7 |
| Duty - dishonest conduct of another lawyer - encourage client to report | 61(R) | 2.2 |
| Duty - dishonesty before tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - docketing of time | 80(R)-81(L) | 4.3 |
| Duty - document registration agreement - real estate transactions - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - documents to be retained after closing of file | 79(L-R) | 3.4 |
| Duty - drugs, alcohol before tribunal process - r. 5.1-2(p) | 69(R) | 3.6 |
| Duty - encourage client to report dishonest conduct of another lawyer - r. 7.1-4 - 4.3 | 61(R) | 2.2 |
| Duty - encourage respect for administration of justice - rr. 5.6-1 and 7.2-1 | 66(L) | 5.1 |
| Duty - encourage settlement or ADR - Rule 3.2-4 | 38(L) | 2.2 |
| Duty - error or omission - disclose to insurer - s. 7.8 | 62(L-R) | 2.4 |
| Duty - error or omission - duty to insurer - s. 7.8 | 62(L-R) | 2.4 |
| Duty - error or omission - report - Section 7.8 | 40(L) | 2.10 |
| Duty - examinations for discovery - r. 5.1-3.1 | 73(L) | 7 |
| Duty - fair & reasonable compensation - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1  SEE: Fees | 44(L-R)  44(L)-47(R) | 2.1  2.1-4 |
| Duty - falsehood to tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - fees - advertising of - r. 4.2-2 | 76(L) | 2.2 |
| Duty - fees - to client  SEE: Fees | 44(L)-47(R) | 2.1-4 |
| Duty - fiduciary duty | 37(L-R) | 1 |
| Duty - file management | 76(R)-79(R) | 3 - 3.4 |
| Duty - financial obligations - r. 7.1-2  SEE: Financial responsibilities - on behalf of client | 64(R)  82(R)-83(L) | 3.5  6.1 |
| Duty - financial reporting and compliance - By-Laws 8 and 9; Law Society Act, s. 57 | 83(R) | 6.3 |
| Duty - financial responsibilities - on behalf of client - r. 7.1-2  SEE ALSO: Duty - financial obligations | 82(R)-83(L)  64(R) | 6.1  3.5 |
| Duty - financial responsibilities - practice management | 82(R) | 6 |
| Duty - financial responsibilities - retain third party on behalf of client - r. 7.1-2 | 82(R)-83(L) | 6.1 |
| Duty - firm names - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - fraud before tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - French language rights of client - Commentary and Rules 3.2-2A-3.2-2B | 40(L) | 2.11 |
| Duty - good faith and courtesy - duty to lawyers and others - rr. 7.2-1 - 7.2-3 | 62(R)- 63(L) | 3.1 |
| Duty - hiring support staff - practice management | 83(R)-84(L) | 7.1 |
| Duty - honesty and candour - Rule 3.2-2 and Commentary | 37(R) | 2.1 |
| Duty - illegal conduct before tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - influencing witnesses - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - insurance - disclose error, omissions - s. 7.8 | 62(L-R) | 2.4 |
| Duty - insurance - duties after error, omissions - s. 7.8 | 62(L-R) | 2.4 |
| Duty - Integrity and civility | 5(L) | 2 |
| Duty - interests - outside interests - rr. 7.3-1 - 7.3-2 | 65(L) | 4.1 |
| Duty - interviewing represented person - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Duty - interviewing witnesses - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Duty - judges returning to practice - s. 7.7 | 66(R) | 5.5 |
| Duty - jurors - communications with - rr. 5.5-1, 5.5-4 | 72(L-R) | 5.1 |
| Duty - jurors - disclose juror improper conduct - r. 5.5-2 - 5.5-3 | 72(R) | 5.2 |
| Duty - jurors - disclose juror interest in or connection to case - r. 5.5-2 - 5.5-3 | 72(R) | 5.2 |
| Duty - jurors - improper conduct - duty to report | 72(L) | 5 |
| Duty - jurors - lawyer’s relations and communications with | 72(L-R) | 5 - 5.2 |
| Duty - law firm names - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - Law Society   * Respond promptly * Prevent unauthorized practice * Working with unauthorized persons * Cease practicing if suspended * Submit to disciplinary authority | 59(L-R)  59(R)  59(R)-60(L)  60(L)  60(R) | 1.1  1.2  1.3  1.4  1.5 |
| Duty - lawyer as advocate | 67(R)-68(L) | 2 |
| Duty - lawyer as defence counsel - r. 5.1-1 | 68(L) | 2.1 |
| Duty - lawyer as prosecutor - r. 5.1-3 | 68(L) | 2.2 |
| Duty - lawyer as witness - s. 5.2 | 72(R)-73(L) | 6 |
| Duty - lawyer dealing with jurors - relations with jurors  SEE: Jurors - communications with | 72(L-R)  72(L) | 5 - 5.2  5.1 |
| Duty - lawyer dealing with witnesses | 70(R)-72(L) | 4-4.3.3 |
| Duty - lawyer in public office - r. 7.4-1 | 65(L) | 4.2 |
| Duty - lawyer, paralegal misconduct - duty to report - r. 7.1-3 | 61(L-R) | 2.1 |
| Duty - lawyer’s duty in examinations for discovery - r. 5.1-3.1 | 73(L) | 7 |
| Duty - lawyers and others   * Courtesy and good faith * Communications * Communications with represented persons, providing second opinions * Undertakings and Trust Conditions * Financial obligations | 62(R)-63(L)  63(L)  63(L-R)- 64(R)  64(L-R)  64(R) | 3.1  3.2  3.3  3.4  3.5 |
| Duty - legal / medical reports Rules 3.2-9.1 - 3.2-9.3 and commentary | 39(L) | 2.7 |
| Duty - legal profession   * Report misconduct * Encourage clients to report dishonesty * Reporting criminal charges/convictions * Reporting errors and omissions | 61(L-R)  61(R)  61(R)-62(L)  62(L-R) | 2.1  2.2  2.3  2.4 |
| Duty - legal services - marketing, advertising - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - legislative change - seeking - rr. 5.6-1 - 5.6-2 | 66(L) | 5.2 |
| Duty - lie to tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - limitation period - to advise client regarding | 77(R)-78(R) | 3.2 |
| Duty - limited - scope clients | 11(R) | 2.5 |
| Duty - loyalty | 37(L-R) | 1 |
| Duty - loyalty - prohibited use of client information - Rule 3.3-1 | 23(L) | 6 |
| Duty - loyalty (fiduciary duty) to client | 37(L-R) | 1 |
| Duty - LSUC  SEE: Duty - Law Society | 59(L)  59(L) | 1  1 |
| Duty - maintaining client file | 77(R)-78(R) | 3.2 |
| Duty - making legal services available - s. 4.1 | 75(R) | 2 |
| Duty - marketing legal services - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - mediator - s. 5.7 | 66(L-R) | 5.4 |
| Duty - medical / legal reports Rules 3.2-9.1 - 3.2-9.3 and commentary | 39(L) | 2.7 |
| Duty - minor client - Rule 3.2-9 and commentary | 38(R) | 2.5 |
| Duty - misconduct of lawyer, paralegal - duty to report - r. 7.1-3 | 61(L-R) | 2.1 |
| Duty - mistreating witnesses - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - multi-discipline practices - r. 7.8-1 | 65(R) | 4.4 |
| Duty - naming of client file | 77(R)-78(R) | 3.2 |
| Duty - nature of practice - advertising - r.4.3-1; By-Law 15 | 76(L) | 2.3 |
| Duty - not to influence tribunal process - rr. 5.1-2(c) and (d) | 69(L) | 3.3 |
| Duty - not to mislead tribunal process - rr. 5.1-2(e), (f), (h), (i), (l) | 68(R)-69(L) | 3.2 |
| Duty - not to practice - suspension / restriction of license - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - not to practice - undertaking not to practice - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - of Lawyer to Service to client | 9(L) | Intro |
| Duty - offering legal services - s. 4.1 | 75(R) | 2 |
| Duty - omissions - report - Section 7.8 | 40(L) | 2.10 |
| Duty - opening client file | 77(R)-78(R) | 3.2 |
| Duty - organization of client file | 77(R)-78(R) | 3.2 |
| Duty - others - Administration of justice  SEE: Duty - Administration of Justice | 65(R) | 5 |
| Duty - others - Law Society  SEE: Duty - Law Society | 59(L)  59(L) | 1  1 |
| Duty - others - lawyer and others  SEE: Duty - lawyers and others | 62(R) | 3 |
| Duty - others - legal profession  SEE: Duty - legal profession | 61(L) | 2 |
| Duty - others - uphold integrity of profession  SEE: Duty - uphold integrity of profession | 64(R)-65(R) | 4 |
| Duty - outside interests - cannot interfere with lawyer obligations - rr. 7.3-1 - 7.3-2 | 65(L) | 4.1 |
| Duty - paralegals - supervision | 85(L) | 7.5 |
| Duty - payments on behalf of client - r. 7.1-2  SEE ALSO: Duty - financial obligations | 82(R)-83(L)  64(R) | 6.1  3.5 |
| Duty - plea bargain - r. 5.1-7 - 5.1-8 | 73(L-R) | 8 |
| Duty - Practice Management | 16(R) | 1.5 |
| Duty - practice management  SEE: Practice management | 75(L) | Intro |
| Duty - practice management - advertising fees - r. 4.2-2 | 76(L) | 2.2 |
| Duty - practice management - advertising legal services - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - practice management - advertising nature of practice - r.4.3-1; By-Law 15 | 76(L) | 2.3 |
| Duty - practice management - closing client file | 78(R)-79(L) | 3.3 |
| Duty - practice management - conflict checking - rr. 3.4-1 - 3.4-3  SEE ALSO: Conflict of interest - technology - checking system | 76(R)-77(R)  35(L-R) | 3.1  13 |
| Duty - practice management - destroying closed client file | 78(R)-79(L) | 3.3 |
| Duty - practice management - docketing time | 80(R)-81(L) | 4.3 |
| Duty - practice management - documents to be retained after closing | 79(L-R) | 3.4 |
| Duty - practice management - file management | 76(R)-79(R) | 3 - 3.4 |
| Duty - practice management - financial reporting and compliance - By-Laws 8 and 9; Law Society Act, s. 57 | 83(R) | 6.3 |
| Duty - practice management - financial responsibilities | 82(R) | 6 |
| Duty - practice management - financial responsibilities - on behalf of client - r. 7.1-2  SEE ALSO: Duty - financial obligations | 82(R)-83(L)  64(R) | 6.1  3.5 |
| Duty - practice management - firm names - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - practice management - hiring support staff | 83(R)-84(L) | 7.1 |
| Duty - practice management - maintaining client file | 77(R)-78(R) | 3.2 |
| Duty - practice management - making legal services available - s. 4.1 | 75(R) | 2 |
| Duty - practice management - marketing legal services - rr. 4.2-0 - 4.2-1 | 75(R)-76(L) | 2.1 |
| Duty - practice management - naming client file | 77(R)-78(R) | 3.2 |
| Duty - practice management - opening client file | 77(R)-78(R) | 3.2 |
| Duty - practice management - organizing client file | 77(R)-78(R) | 3.2 |
| Duty - practice management - privacy  SEE: Privacy | 85(R) | 9 |
| Duty - practice management - retaining closed client file | 78(R)-79(L) | 3.3 |
| Duty - practice management - storing client file | 77(R)-78(R) | 3.2 |
| Duty - practice management - supervision of support staff | 84(L-R) | 7.3 |
| Duty - practice management - technology - advertising, marketing, providing legal services | 81(L-R) | 5.1 |
| Duty - practice management - technology - backup | 82(L-R) | 5.3 |
| Duty - practice management - technology - security measures | 82(L-R) | 5.3 |
| Duty - practice management - technology - special considerations | 82(L-R) | 5.3 |
| Duty - practice management - technology - update | 82(L-R) | 5.3 |
| Duty - practice management - tickler system - time management | 80(L-R) | 4.2 |
| Duty - practice management - time docketing | 80(R)-81(L) | 4.3 |
| Duty - practice management - time management | 79(R) | 4 |
| Duty - practice management - time planning | 79(R)-80(L) | 4.1 |
| Duty - practice management - time reminder systems | 80(L-R) | 4.2 |
| Duty - practice management - training support staff | 84(L) | 7.2 |
| Duty - preparing witnesses - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Duty - prevent paralegals - unauthorized practice - r. 7.6-1 | 59(R) | 1.2 |
| Duty - prevent unauthorized practice of law, provision of legal services - r. 7.6-1 | 59(R) | 1.2 |
| Duty - privacy  SEE: Privacy | 85(R) | 9 |
| Duty - Professional Duty - Lawyer | 5(L) | 1 |
| Duty - Professionalism | 5(L) | 1 |
| Duty - Professionalism - components | 5(L) | 1 |
| Duty - promises - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - prosecutor - r. 5.1-3 | 68(L) | 2.2 |
| Duty - prospective client - confidentiality | 9(R) | 1.1 |
| Duty - public appearance and statements - r. 7.5 | 65(L-R) | 4.3 |
| Duty - public office - integrity of profession - r. 7.4-1 | 65(L) | 4.2 |
| Duty - quality of service to client | 17(L-R) | 2 |
| Duty - re discrimination - accommodate up to undue hardship | 6(L) | 5.1 |
| Duty - real estate transactions - document registration agreement - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - relations with jurors | 72(L) | 5 |
| Duty - relationship with judge, tribunal member - rr. 5.1-2(c) and (d) | 69(L) | 3.3 |
| Duty - reminder systems - time management | 80(L-R) | 4.2 |
| Duty - report criminal charges, convictions - r. 7.1-4.4; By-Law 8, s.2 | 61(R)-62(L) | 2.3 |
| Duty - report errors or omissions - Section 7.8 | 40(L) | 2.10 |
| Duty - report misconduct of lawyer, paralegal - confidential information - Rule 7.1-3 and Commentary | 22(R)-23(L) | 5.3 |
| Duty - report misconduct of lawyer, paralegal - r. 7.1-3 | 61(L-R) | 2.1 |
| Duty - report up the ladder (unethical conduct) - Rules 3.2-7-3.2-8 and Commentaries | 38(L-R) | 2.4 |
| Duty - reporting and compliance - financial responsibilities - By-Laws 8 and 9; Law Society Act, s. 57 | 83(R) | 6.3 |
| Duty - reporting mortgage transactions - Rules 3.2-9.8-3.2-9.9 | 39(R) | 2.9 |
| Duty - represented person - as witness - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Duty - represented person / org - communications with - rr. 7.2-6 - 7.2-8.2 | 63(L)-64(L) | 3.3 |
| Duty - represented person / org - second opinion - rr. 7.2-6 - 7.2-8.2 | 63(L)-64(L) | 3.3 |
| Duty - respect for administration of justice - encourage - rr. 5.6-1 and 7.2-1 | 66(L) | 5.1 |
| Duty - respond promptly and completely to law society - r. 7.1-1 | 59(L-R) | 1.1 |
| Duty - restriction of license - duty not to practice - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - retain third party on behalf of client - r. 7.1-2 | 82(R)-83(L) | 6.1 |
| Duty - retaining closed client file | 78(R)-79(L) | 3.3 |
| Duty - retired judges returning to practice - s. 7.7 | 66(R) | 5.5 |
| Duty - returning documents to client | 41(R)-42(R) | 3.3 |
| Duty - search for conflict of interest - rr. 3.4-1 - 3.4-3  SEE ALSO: Conflict of interest - technology - checking system | 76(R)-77(R)  35(L-R) | 3.1  13 |
| Duty - second opinion - rr. 7.2-6 - 7.2-8.2 | 63(L)-64(L) | 3.3 |
| Duty - security of court facilities - duty of confidentiality - r. 5.6-3  SEE ALSO: Security - court room facilities - disclosure of confidential info | 66(L)  22(R) | 5.3  5.2 |
| Duty - seeking legislative or administrative change - rr. 5.6-1 - 5.6-2 | 66(L) | 5.2 |
| Duty - settlement or ADR - encourage - Rule 3.2-4 | 38(L) | 2.2 |
| Duty - shall not abuse tribunal process - rr. 3.2-5, 3.2-5.1, 5.1-2(a) and (n)  SEE ALSO: Criminal proceeding - threatening | 68(R)  38(L) | 3.1  2.3 |
| Duty - shall not appear before tribunal under influence of alcohol, drugs - r. 5.1-2(p) | 69(R) | 3.6 |
| Duty - shall not counsel - concealment, destruction, alteration - physical evidence - tribunal - r. 5.1-2A | 69(R)-70(R) | 3.7 |
| Duty - shall not influence tribunal process - rr. 5.1-2(c) and (d) | 69(L) | 3.3 |
| Duty - shall not influence, mistreat witnesses - rr. 5.1-2(m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - shall not lie to tribunals - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Duty - shall not mislead tribunal process - rr. 5.1-2(e), (f), (h), (i), (l) | 68(R)-69(L) | 3.2 |
| Duty - shall not participate - concealment, destruction, alteration - physical evidence - tribunal - r. 5.1-2A | 69(R)-70(R) | 3.7 |
| Duty - sharp practice - avoid - rr. 7.2-1 - 7.2-3 | 62(R)-63(L) | 3.1 |
| Duty - Standard of Competence -Minimum Standards list | 15(L) | 1 |
| Duty - statements in public - r. 7.5 | 65(L-R) | 4.3 |
| Duty - storage of client file | 77(R)-78(R) | 3.2 |
| Duty - submit to discipline by LSUC - duty to law society - rr. 1.1-1, 2.1-1 and s. 7.8.2 | 60(R)-61(L) | 1.5 |
| Duty - successor lawyer - after withdrawal of services - r. 3.7-10 | 58(R) | 6 |
| Duty - supervision - articling students - r. 6.2-2 | 83(R) | 7 |
| Duty - supervision - in real estate matters - r. 6.1-1 and rr. 6.1-5 - 6.1-6.2 | 84(R)-85(L) | 7.4 |
| Duty - supervision - non-lawyers and support staff | 84(L-R) | 7.3 |
| Duty - supervision - Non-licensee employees | 59(R)-60(L) | 1.3 |
| Duty - supervision - paralegals | 85(L) | 7.5 |
| Duty - supervision - support staff - ss. 6.1-6.2; By-Law 7.1, Part I | 83(R) | 7 |
| Duty - suspension of license - duty not to practice - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - suspension of license - lawyer’s duties during suspension - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - sympathetic and unsympathetic witnesses - communication | 71(R)-72(L) | 4.3.2 |
| Duty - technology - advertising legal services | 81(L-R) | 5.1 |
| Duty - technology - backup | 82(L-R) | 5.3 |
| Duty - technology - marketing legal services | 81(L-R) | 5.1 |
| Duty - technology - providing legal services | 81(L-R) | 5.1 |
| Duty - technology - security measures | 82(L-R) | 5.3 |
| Duty - technology - special considerations | 82(L-R) | 5.3 |
| Duty - technology - update | 82(L-R) | 5.3 |
| Duty - technology systems and software - use in practice management | 81(R) | 5.2 |
| Duty - threaten criminal, quasi-criminal, regulatory proceedings - Rule 3.2-5 | 38(L) | 2.3 |
| Duty - tickler system - time management | 80(L-R) | 4.2 |
| Duty - time docketing | 80(R)-81(L) | 4.3 |
| Duty - time management | 79(R) | 4 |
| Duty - time management - reminder systems | 80(L-R) | 4.2 |
| Duty - time management - tickler systems | 80(L-R) | 4.2 |
| Duty - time management - time planning | 79(R)-80(L) | 4.1 |
| Duty - time reminder systems | 80(L-R) | 4.2 |
| Duty - title insurance - Rules 3.2-9.4-3.2-9.7 and Commentaries | 39(R) | 2.8 |
| Duty - to Firm clients | 10(L) | 1.3 |
| Duty - training support staff | 84(L) | 7.2 |
| Duty - tribunal   * Not to abuse process * Not to mislead * Not to influence * Not to engage in dishonest conduct * Not to mistreat or influence witnesses * No drugs or alcohol * No concealment, destruction, alteration of incriminating physical evidence | 68(R)  68(R)  68(R)-69(L)  69(L)  69(L-R)  69(R)  69(R)  69(L)-70(L-R) | 3  3.1  3.2  3.3  3.4  3.5  3.6  3.7 |
| Duty - tribunal processes | 68(R) | 3 |
| Duty - trust conditions - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - undertaking not to practice - rr. 7.6-1.2 - 7.6-1.4; By-Law 7.1, Part II; and By-Law 9, Part II.1 | 60(L) | 1.4 |
| Duty - undertakings - document registration agreement - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - undertakings - real estate transactions - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - undertakings - rr. 5.1-6 and 7.2-11 | 64(L-R) | 3.4 |
| Duty - uphold integrity of profession   * Outside interests * Public office * Public appearances and statements * Multi-discipline practices | 65(L)  65(L)  65(L-R)  65(R) | 4.1  4.2  4.3  4.4 |
| Duty - witnesses - communication with witness giving evidence | 71(R)-72(L) | 4.3.2 |
| Duty - witnesses - communication with witness giving evidence - r. 5.4-2 | 71(L) | 4.3 |
| Duty - witnesses - giving evidence - communication with - r. 5.4-2 | 71(L) | 4.3 |
| Duty - witnesses - interviewing - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Duty - witnesses - interviewing represented persons - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Duty - witnesses - lawyer as witness - s. 5.2 | 72(R)-73(L) | 6 |
| Duty - witnesses - may not permit to mislead tribunal - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - witnesses - preparing - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Duty - witnesses - represented persons - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Duty - witnesses - shall not influence or mistreat - rr. 5.1-2(m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - witnesses - sympathetic and unsympathetic - communication | 71(R)-72(L) | 4.3.2 |
| Duty - witnesses - tribunal - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Duty - working with or employing unauthorized persons - duty to law society - r. 7.6-1.1 | 59(R)-60(L) | 1.3 |
| Duty of Confidentiality (Requirements) - Rule 3.3-1 and Commentary | 19(L-R) | 2 |
| Duty of Lawyer | 5(L) | 1 |
| Duty of Quality Service to Client - Lawyer | 9(L) | Intro |
| Duty to avoid conflicts - Firm Clients | 10(L) | 1.3 |
| Duty to Client | 37-42 | 1-3.3 |
| Duty to Disclose Confidential Information - Confidentiality | 19(R) | 2 |
| E-Reg - supervision of employees - r. 6.1-1 and rr. 6.1-5 - 6.1-6.2 | 84(R)-85(L) | 7.4 |
| Education and licensing - Professional development | 1(L) | 1.2 |
| Education and training - non-lawyer staff | 84(L) | 7.2 |
| Education, licensing and professional development - LSUC | 1(L) | 1.2 |
| Effective use of time - practice management | 79(R)-80(L) | 4.1 |
| Electronic legal research tools - assist in practice management | 81(R) | 5.2 |
| Electronic registration of title documents - supervision of employees - r. 6.1-1 and rr. 6.1-5 - 6.1-6.2 | 84(R)-85(L) | 7.4 |
| Electronic Trust Transfer Requisition Form (Form 9A) - sample | 109 | Chart  Figure 8 |
| Email - technology - duties regarding | 82(L-R) | 5.3 |
| Employee - delegation | 84(L-R) | 7.3 |
| Employee - hiring - considerations - practice management | 83(R)-84(L) | 7.1 |
| Employee - lawyer represents both employee and his organization - conflict of interest - s. 3.4 | 64(L) | 3.3 |
| Employee - non-licensee - lawyer’s duty to supervise | 59(R)-60(L) | 1.3 |
| Employee - supervision | 84(L-R) | 7.3 |
| Employee - supervision in real estate matters - r. 6.1-1 and rr. 6.1-5 - 6.1-6.2 | 84(R)-85(L) | 7.4 |
| Employee - training | 84(L) | 7.2 |
| Employing unauthorized persons - duty to law society - r. 7.6-1.1 | 59(R)-60(L) | 1.3 |
| Encourage client - report lawyer dishonest conduct - r. 7.1-4 - 4.3 | 61(R) | 2.2 |
| Encouraging - respect for administration of justice - duty - rr. 5.6-1 and 7.2-1 | 66(L) | 5.1 |
| Engagement - client - letters - required contents | 50(L-R) | 1.2 |
| Engagement - Disengagement Letter | 51(L-R) | 1.4 |
| Engagement - ending or withdrawal of services - disengagement | 51(L-R) | 1.4 |
| Engagement - lawyer unable to fulfill retainer | 51(L) | 1.3 |
| Engagement - letter  SEE ALSO: Engagement or non-engagement stage | 45(L)  49(L)-50(L-R) | 2.5  1.2 |
| Engagement - letters and retainer agreements - required contents | 50(L-R) | 1.2 |
| Engagement - limited scope retainer | 50(L-R) | 1.2 |
| Engagement - non-engagement - letter | 49(R)-50(L-R) | 1.2 |
| Engagement - or Non engagement stage - managing client relationship | 49(R)-50(L-R) | 1.2 |
| Engagement - terms of engagement / retainer change | 51(L) | 1.3 |
| Engagement letter - details re withdrawal of services - r. 3.7-1 | 55(L-R) | 1 |
| Equity Initiatives Department - Law Society | 1(R)  6(R)-7(R) | 1.4  6 |
| Equity Initiatives Department - LSUC | 1(R)  6(R)-7(R) | 1.4  6 |
| Equity Initiatives Department - LSUC | 6(R)-7(L) | 6 |
| Error - duty to insurer - s. 7.8 | 62(L-R) | 2.4 |
| Error - in withdrawal from trust account - corrections | 94(R) | 4.3.4 |
| Errors or omissions - duties - reporting - Section 7.8 | 40(L) | 2.10 |
| Essential Requirements - file management, organization and conflict checking | 76(R)-78(R) | 3; 3.1; 3.2 |
| Estate and real estate matters - joint retainer | 28(R) | 8 |
| Estimate of fees - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Ethical behavior - req. to comply with the *Rules* | 1(R) | 2 |
| Ethical Issue / Problem - Steps for dealing with | 2(R)-3(L) | 2.2 |
| Evidence - communication with witness - r. 5.4-2 | 71(L) | 4.3 |
| Evidence - witnesses - communication with - r. 5.4-2 | 71(L) | 4.3 |
| Examinations for discovery - lawyer’s duties - r. 5.1-3.1 | 73(L) | 7 |
| Examples - determining who is the client | 10(R) | 2 |
| Expectations - list of client expectations | 52(L-R) | 2.1 |
| Expectations - managing clients expectations  SEE ALSO: Client service and communication | 51(R)-52(L-R)  16(L-R) | 2-2.2;  1.4 |
| Expert - retain on behalf of client - financial responsibilities - r. 7.1-2 | 82(R)-83(L) | 6.1 |
| Failure to Respond to LSUC Communication - grounds for discipline | 3(R) | 2.4 |
| Fair and reasonable - fees - determination - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| False evidence - tribunal process - shall not mislead - rr. 5.1-2(e), (f), (h), (i), (l) | 68(R)-69(L) | 3.2 |
| Falsehood - tribunal process - duties - rr. 5.1-1, 5.1-2(b), (e), (g), (j), and (k) | 69(L-R) | 3.4 |
| Fee Types - billing | 43(R)-44(L) | 2 |
| Fees - advertising of - r. 4.2-2 | 76(L) | 2.2 |
| Fees - affiliations - cannot share lawyer’s revenue, profits - Rule 3.6-8 and Commentary | 46(R) | 3.2 |
| Fees - appropriation of funds from trust - Rule 3.6-10; By-Law 9 | 45(R) - 46(L) | 2.7 |
| Fees - arrangements with other lawyers - Rules 3.6-5-3.6-7 and Commentary | 46(L-R) | 3 |
| Fees - banking fees - trust account | 91(L-R) | 4.1 |
| Fees - billing - general account | 90(R) | 3.1 |
| Fees - billing - statement of account - Rule 3.6-3 | 45(L-R) | 2.6 |
| Fees - by stages | 43(R) | 2 |
| Fees - change to costs estimate - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - contingency fee agreements - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - client under disability or vulnerable - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - costs award paid to lawyer - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - how to calculate - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - when prohibited (family, criminal, quasi-criminal cases) - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - contingency fees - written confirmation - Rule 3.6-1.1 | 45(L) | 2.5 |
| Fees - contingency fees agreements - formal requirements - Rule 3.6-2 and Commentary | 47(L-R) | 4 |
| Fees - cost estimate - changes - disclosure - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - cost estimate - disclosure - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - disagreement with client - Rule 3.6-3 | 45(L-R) | 2.6 |
| Fees - disbursements | 43(R)-44(L) | 2 |
| Fees - disbursements - billing - general account | 90(R) | 3.1 |
| Fees - disclose amount charged (statement of account) - Rule 3.6-3 | 45(L-R) | 2.6 |
| Fees - disclose amount charged for fees and disbursements (statement of account) - Rule 3.6-3 | 45(L-R) | 2.6 |
| Fees - discussion of fees during initial screening stage | 49(L-R) | 1.1 |
| Fees - division of (with another licensee) - Rules 3.6-5-3.6-7 and Commentary | 46(L-R) | 3 |
| Fees - division of (with non-licensee) - exceptions - Rule 3.6-8 and Commentary | 46(R) | 3.2 |
| Fees - division of (with non-licensee) - prohibited - Rules 3.6-5-3.6-7 and Commentary | 46(R) | 3.1 |
| Fees - duty to client - fair and reasonable fees - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| Fees - establish or collect fees - permitted disclosure of confidential info - Rule 3.3-5 | 21(R) | 4.4 |
| Fees - estimate - changes - disclosure - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - estimate - disclosure - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - fair and reasonable requirement - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| Fees - generally | 43(R)-44(L) | 2 |
| Fees - hidden fees, prohibition against - Rule 3.6-1.1 Commentary | 44(R)-45(L) | 2.3 |
| Fees - HST - Rule 3.6-3 | 45(L-R) | 2.6 |
| Fees - interest - overdue accounts - Rule 3.6-1.1 | 45(L) | 2.4 |
| Fees - interim billing - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - interim statement of account - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - joint retainer - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| Fees - must be paid by client - Rule 3.6-1 and Commentary | 44(R) | 2.2 |
| Fees - non-licensees - lawyer may accept reward for referral, with client consent - Rules 3.6-5-3.6-7 and Commentary | 46(R) | 3.1 |
| Fees - non-licensees - prohibition of fee division, splitting, sharing, referral fees | 46(R) | 3.1 |
| Fees - non-payment of fees - withdrawal of services - r. 3.7-3 | 56(L) | 2.2 |
| Fees - payment from trust account - Rule 3.6-10; By-Law 9 | 45(R) - 46(L) | 2.7 |
| Fees - pro bono - Rule 3.6-1 and Commentary and Rule 3.6-4 and Commentary and Rule 4.1-1 | 44(L-R) | 2.1 |
| Fees - receipt of client settlement funds - written confirmation - Rule 3.6-1.1 | 45(L) | 2.5 |
| Fees - receiving money from client | 95(L) | 5 |
| Fees - receiving money from client - cash - restrictions | 95(L)-96(L) | 5.1 |
| Fees - receiving money from client - clearance periods | 96(R)-97(L) | 5.3 |
| Fees - receiving money from client - credit and debit card payments | 96(L) | 5.2 |
| Fees - referral fee - from title insurer - prohibited - Rules 3.6-5-3.6-7 and Commentary | 46(R) | 3.1 |
| Fees - referral fee - non-licensees - exceptions - Rule 3.6-8 and Commentary | 46(R) | 3.2 |
| Fees - referral fee - paid to non-licensee - prohibited - Rules 3.6-5-3.6-7 and Commentary | 46(R) | 3.1 |
| Fees - referral fee - received from non-licensee - allowed, with client consent - Rules 3.6-5-3.6-7 and Commentary | 46(R) | 3.1 |
| Fees - referral fee - Rules 3.6-5-3.6-7 and Commentary | 46(L-R) | 3 |
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| Law Society - Permission to practice | 1(L) | 1 |
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| LSUC - Chief Executive Officer | 1(L) | 1.1 |
| LSUC - Client Service Centre | 1(R) | 1.4 |
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| LSUC - mandate | 1(L) | 1 |
| LSUC - Permission to practice | 1(L) | 1 |
| LSUC - Practice Management Helpline | 3(L) | 2.3 |
| LSUC - primary functions | 1(L) | 1 |
| LSUC - Professional Development and Competence Division | 1(L) | 1.2 |
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| LSUC - professional misconduct - definition - r. 1.1-1 | 60(R)-61(L) | 1.5 |
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| LSUC - Regulating the legal profession in the public interest | 1(R) | 2 |
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| Withdrawal of services - manner of withdrawal - rr. 3.7-8 - 3.7-9 | 57(L-R) | 5 |
| Withdrawal of services - non-payment of fees | 56(L) | 2.2 |
| Withdrawal of services - optional - good cause + reasonable notice + no prejudice to client | 55(R) | 2 |
| Withdrawal of services - optional - non-payment of fees - r. 3.7-3 | 56(L) | 2.2 |
| Withdrawal of services - optional - serious loss of confidence - r. 3.7-2 | 55(R)-56(L) | 2.1 |
| Withdrawal of services - reasonable notice - r. 3.7-1 | 55(L-R) | 1 |
| Withdrawal of services - serious loss of confidence - r. 3.7-2 | 55(R)-56(L) | 2.1 |
| Withdrawal of services - written confirmation | 58(L) | 5.2 |
| Witness - stage of testimony | 71(L-R) | 4.3.1 |
| Witnesses - communication - best practices -practical considerations - rule 7.2-6 | 72(L) | 4.3.3 |
| Witnesses - communication with witness giving evidence | 71(R)-72(L) | 4.3.2 |
| Witnesses - communication with witness giving evidence - r. 5.4-2 | 71(L) | 4.3 |
| Witnesses - duty not to influence or mistreat - rr. 5.1-2(m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5  3.1 |
| Witnesses - giving evidence - communication with - r. 5.4-2 | 71(L) | 4.3 |
| Witnesses - interviewing - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Witnesses - interviewing - represented persons - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Witnesses - lawyer as witness - s. 5.2 | 72(R)-73(L) | 6 |
| Witnesses - lawyer may not permit to mislead - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Witnesses - lawyer’s duties regarding - tribunal - rr. 5.1-2 (m), (o), 5.3-1, 7.2-6, 7.2-8 - 7.2-8.2 | 69(R) | 3.5 |
| Witnesses - preparing - r. 5.3-1 | 70(R)-71(L) | 4.1 |
| Witnesses - represented persons - interviewing - rr. 5.3-1, 7.2-6 - 7.2-6A | 71(L) | 4.2 |
| Witnesses - sympathetic and unsympathetic | 71(R)-72(L) | 4.3.2 |
| Working with unauthorized persons - duty to law society - r. 7.6-1.1 | 59(R)-60(L) | 1.3 |
| Written Confirmation - fees, disbursements - Rule 3.6-1.1 | 45(L) | 2.5 |
| Written Confirmation - withdrawal from services - transfer of file | 58(L) | 5.2 |